

**From:** PSC Public Comment  
**To:**  
**Subject:** RE: Case # 2022-00432 Public Comment – BWUOC, LLC Objection to Rate Increase Request  
**Date:** Tuesday, September 19, 2023 8:38:00 AM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** Mike Noonan [REDACTED]  
**Sent:** Monday, September 18, 2023 9:43 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Cc:** Mike Noonan [REDACTED]  
**Subject:** Case # 2022-00432 Public Comment – BWUOC, LLC Objection to Rate Increase Request

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Bluegrass Water Utility Operating Company, LLC., this email is to express our opposition to the proposed sewer service monthly rate increase requested by BWUOC, LLC (Bluegrass Water) for the system formerly operated as Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$99.37, an increase of 262.3%, which we consider excessive, unjust, and unfair. According to the filing, Bluegrass Water is seeking a unified rate to spread the costs across the entire customer base of acquisition and improvements to all its facilities.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

Our system serves approximately 40 households on a "non-discharging — septic system." Our system is not a treatment plant that requires significant investment in large open tanks, settling ponds, stirring systems, large pumps, filtration systems, etc. like other larger systems operated by

Bluegrass Water. Because we are a "closed" system, each of the homeowners on the system maintain our own septic tanks and pumps at our expense. We incur substantial expense in operating and maintaining our own systems beyond the monthly charge from Bluegrass Water. The system that Bluegrass Water operates to serves us is basically four holding tanks, four pumps, a control panel and several sets of leach fields.

Bluegrass Water's proposed rate increase to \$99.37 per month for the limited services that they provide to Equestrian Woods is both arbitrary and unfair to users on the former Springcrest Sewer Company system. Bluegrass Water's proposed rate increase of a 262.3% over our current rate of \$27.43 does not appear to be based on any valuation of our actual usage or the actual costs of maintaining our small, simple system. While neighboring waste systems in Jessamine, Jefferson and Fayette Counties appropriately charge for sewer services based on a percentage of freshwater usage, Bluegrass Water appears to be passing the costs related to their other systems (as well as executive salaries and acquisition costs for their purchase of additional systems) directly onto us, which is not appropriate. This increase will make our sewer costs three to four times our regular water bill. Many of the 40 customers on the Springcrest system represent users with only 2-3 permanent residents in their house, that includes empty nesters, like our home, and retirees living on a fixed income. In short, our system is not burdened by heavy use because of a high head count. Such a dramatic increase proposed by Bluegrass Water will likely also impact on our property values and deter future potential home buyers.

Unified rate should not apply to our system since we receive no services or benefits from the operations, maintenance, expenses, or upgrades to any of the other system Bluegrass Water operates. Unified rates are appropriate for electric, water, phone, sewer and other services where all customers share the delivery methods (pipes, wires, etc.) as well as the plants and equipment throughout the entire system. Our pipes are not connected to plants in Scott County, Paducah, or any other Bluegrass Water facilities, nor do these facilities receive any of our effluent discharge.

We should pay a fair price to receive and properly discharge our effluent water safely per regulations. We understand that a modest increase may be justified as necessary to bring the current facility up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for the purchase of or improvements to the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully Submitted,

Michael and Joyce Noonan, Equestrian Woods

103 Wood Duck Ct.

Jessamine County, KY 40356

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC  
**Date:** Tuesday, September 19, 2023 8:36:00 AM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** KY Public Service Commission Public Comments <psc.comment@ky.gov>  
**Sent:** Sunday, September 17, 2023 11:45 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Sunday, September 17, 2023 at 11:45 AM

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Name: Gary Gaugler  
Address: 1210 Red Pine Circle  
City: West Paducah  
State: KY  
Zip Code: 42086

Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]

Comments: Please disregard my previous submission. I pushed the submit button before reviewing. I have lived in the Arcadia Pines subdivision in West Paducah since August 2019. Several months after moving into the subdivision the sewage system was taken over by Bluegrass. The original provider, Arcadia Pines sewage corporation was charging \$25 a month. This fee in addition to maintaining the grounds around the pond, provided for discharge/pumping of each residence septic tank. This was provided once every 4 to 5 years. In September 2021 Bluegrass Water received approval for a rate increase \$85.97. Bluegrass stated the main reason for the increase would be to provide funds for upgrades to other subdivisions's sewage systems not necessarily Arcadia Pines'. If you are not aware, Arcadia Pines sewage system consists of individual septic tanks, a branch line feeding into a main sewage line and then into the settling pond. Since we have lived here there's been no work done on the pond other than the occasional mowing of grass and that was not consistent until recently. The developer of the subdivision was maintains the grounds around the pond. There has been talk about doing something with the surrounding bank of the pond because of erosion, but that erosion was most likely caused by Blue- grass themselves when they killed all the weeds around the pond using a spray weed killer. When the weeds were killed, the roots also died. The weed roots provided the

stability for the pond's surrounding ground. They have stopped using weed killer most likely because we told him about it. We have reached out to Bluegrass on numerous occasions, asking for a copy of a contract that we signed with Bluegrass, which would lay out each parties responsibilities. They have told us they can't provide one. They can't provide one because there isn't one. We ask Bluegrass if they be providing for the pumping of the septic tanks. They said no, that this was the responsibility of the homeowner. There are currently 29 completed homes in the Arcadia Pines subdivision. Construction on the final home has begun, which will bring the total count to 30. Bluegrass water should be receiving nearly \$2500 a month in fees for the sewage pond. This equals nearly \$30,000 a year. Bluegrass would now like raise the monthly fee to nearly \$100 a month. When there are 30 homes in the subdivision it will be \$3000 a month which equates to \$36,000 a year. My question is what is THIS money being used for in Arcadia Pines. Since Bluegrass has taken over the Arcadia Pine Sewage system they should have received nearly \$130,000 in fees from the residents of Arcadia Pines. What has the \$130,000 being used for? Perhaps to upgrade another subdivisions's sewage system. Please do not allow this increase to go through. Thank you for your consideration in this matter.

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC  
**Date:** Tuesday, September 19, 2023 8:32:00 AM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** KY Public Service Commission Public Comments <psc.comment@ky.gov>  
**Sent:** Friday, September 15, 2023 1:16 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Friday, September 15, 2023 at 1:16 PM

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Name: Kelly Shepard

Address: 240 Gems Trail

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: The amount of increase that Bluegrass Water Utility Operating Company is requesting is more than double, almost triple, what our water rates are. That is too high for the average consumer.

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC  
**Date:** Tuesday, September 19, 2023 8:29:00 AM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** KY Public Service Commission Public Comments <psc.comment@ky.gov>  
**Sent:** Thursday, September 14, 2023 3:54 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by [REDACTED] on Thursday, September 14, 2023 at 3:53 PM

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Name: Kelly Shepard

Address: 240 Gemini Trail

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: Bluegrass Water Utility Operating Company, LLC, is seeking a rate adjustment for sewer services in my area. The proposed rate adjustment is extreme and entirely too much for its customers to pay.

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**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Tuesday, September 19, 2023 8:29:00 AM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** Alice Morgan [REDACTED]  
**Sent:** Wednesday, September 13, 2023 9:33 AM  
**To:** PSC Public Comment <[PSC.Comment@ky.gov](mailto:PSC.Comment@ky.gov)>  
**Subject:** Re: KY PSC Utility Inquiry

[REDACTED]

I just want to clarify my email that the Bluegrass Water handles our "Sewer" and that is what will be increased. Thank you, Ms. Morgan

[REDACTED]

[REDACTED]

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**From:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Monday, September 11, 2023 12:46 PM  
**To:** PSC Public Comment <[PSC.Comment@ky.gov](mailto:PSC.Comment@ky.gov)>

**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>

**Sent:** Monday, September 11, 2023 12:35 PM

**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>

**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ( [REDACTED] ) on Monday, September 11, 2023 at 12:34 PM

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Name: Alice Morgan

Address: 119 Lost Tree Dr.

City: Georgetown

State: Ky

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Ky: once again, Bluegrass Water is wanting to increase our rates here in Georgetown about a year ago they increased at \$55 more on the month claiming it was for new infrastructure and now they're wanting to increase it again we do not know how much a meeting is going to be held September the 19th 2023 for everyone to attend. And the thing is my water smells and I don't ever drink it. I just use bottled water and I don't know what they've done and what infrastructure they have made better but it certainly hasn't made our water taste better we need your help. We need the commissioner to stop this nonsense. They're driving us homeowners, especially the elderly out of their homes . We need your help. Previously our HOA did contact the Bluegrass Water regarding these increases and we even had an attorney but we got nowhere. Thank you Alice Morgan.

Have you contacted the utility about the problem: Yes

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